



## Release 5.2

This release speeds up the pages customers use most, gives more control over generator records, and shortens the time it takes CleanCounts team to address customer requests.

### What's new

- Generator records now show the date a pending generator was submitted, so you can see at a glance how long something has been waiting and follow up sooner.
- A new RTC User Page brings RTC-specific user information together in one view, so support questions get answered without bouncing between screens.
- You now have more flexibility in what document types can live on a generator's Documents tab in REC and RTC, so support can adjust to your needs without a workaround.
- Behind-the-scenes tooling improvements (a system admin dashboard and the ability to roll back an import cleanly) mean our team can investigate and address issues far faster, which translates to even shorter response and resolution times for tickets. Current median first response time is <4 hours and full resolution time is <16 hours).

### Improvements

- Certificate quantity pages, Transaction Details, and the Certificates list all run dramatically faster after a round of database tuning.
- Table filter dropdowns now wait for you to start typing before loading options, so long lists feel snappier.
- Generation Start Date and End Date columns now appear in downloaded certificate and transaction history files.

### Fixes

- Cleared a batch of 500 errors: deleting and saving generator documents, sending report export requests, filtering generator documents by Created Date, and filtering Transactions History by Retirement Category.
- Identified and resolved a rare edge case where rejected generation entries could have issued certificates.
- Fixed report downloads that came through blank, generator location and thermal resource filters dropping results after a partial match, recurring transfer list sorting, multi-account ART processing, the s3 delete error on CSV upload, the market column display when rows exceeded 25, the carryover invoice audit, and a failing generation upload edge case.
- Security and stability updates under the hood.